

Link Group Online Platform Guide

Link Administration Holdings Limited ABN 27 120 964 098

Getting started

Ensure your browser is compatible. You can easily check what your current browser is by going to the website whatismybrowser.com

Supported browsers are:

- Chrome Version 44 & 45 and after
- Firefox 40.0.2 and after
- Safari OS X v10.9 "Mavericks" & OS X v10.10 "Yosemite" and after
- Internet Explorer 9 and after

The Annual General Meeting is viewable from desktops and mobile devices. To vote and ask questions at the meeting through our online platform you must have your shareholder number and postcode.

If you are an appointed proxy you will need your proxy number that will be provided by Link Market Services prior to the meeting. **Please make sure you have this information before proceeding.**

Step 1

Open your web browser and go to https://agmlive.link/LNK18

Login to the portal using your full name, email address, mobile number and company name (if applicable).

Please read and accept the terms and conditions before proceeding to click the 'Register and Watch AGM' button.



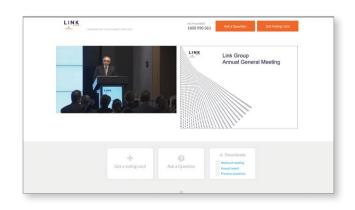
Step 2

Once you have logged in you will see two screens.

The left screen will display a live video webcast of the Annual General Meeting (AGM) proceedings at 11:30am (AEDT) on Friday, 16 November 2018.

The right screen will display the presentation slides from the AGM.

Note: We recommend you keep your browser open for the duration of the AGM. If you close your browser your session will expire. If you attempt to log in again, for security purposes you will be sent a recovery link via email.



Navigating

At the bottom of the webpage under the webcast and presentation screens there are three boxes.

See each section below for operating instructions.

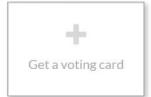
- 1. Get a Voting Card
- 2. Ask a Question
- 3. Downloads



1. Get a Voting Card

To register to vote, click on the 'Get a voting card' box at the top of the webpage or below the video. This will bring up a Voting Card box (pictured right).

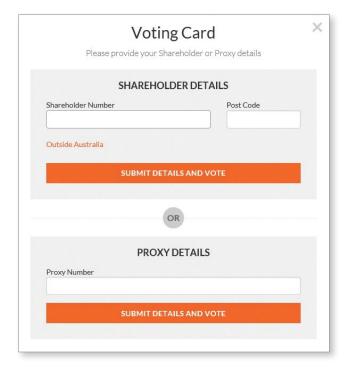




If you are a shareholder, you will need to register and validate yourself by entering your Shareholder Number and postcode in the top section.

If you are an appointed proxy, please enter the Proxy Number issued to you by Link Market Services in the bottom section.

Once you have entered your details click the 'Submit Details and Vote' button.



Navigating

1. Get a Voting Card (cont.)

Once you have registered, your voting card will appear with all of the resolutions to be voted on at the AGM (as set out in the Notice of Meeting). You may need to use the scroll bar on the right hand side of the voting card to scroll up and down to view all resolutions.

Shareholders and proxies can either submit a Full Vote or a Partial Vote. You can move between the two tabs by clicking on **'Full Vote'** or **'Partial Vote'** at the top of the voting card.

Full Votes

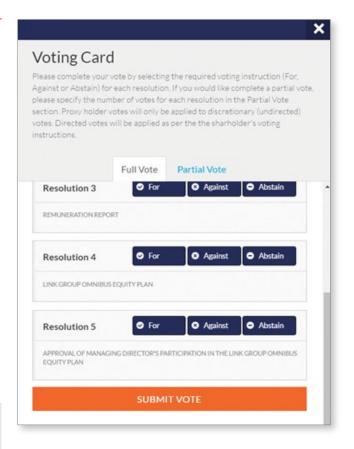
To submit a full vote on a resolution ensure you are in the 'Full Vote' tab. From here submit your vote by clicking on the 'For', 'Against', or 'Abstain' voting buttons.

Partial Votes

To submit a partial vote on a resolution ensure you are in the 'Partial Vote' tab. From here you can enter the number of votes you would like to vote (any or all) for each resolution. The total number of votes that you are entitled to cast will be listed under each resolution. When you enter the number of votes in a certain box it will automatically calculate how many votes you have left to allocate.

Note: If you are submitting a partial vote and do not vote all of your entitled votes, the un-voted portion will be submitted as no instruction and therefore not counted.

Once you have finished voting, scroll down to the bottom of the voting card and click the **'Submit Vote'** or **'Submit Partial Vote'** button.



Note: You can close your voting card during the AGM without submitting your votes at any time while voting remains open.

Any votes you have already cast will be saved for the next time you open your voting card. The voting card will appear on the bottom left corner of the webpage. It will say 'Not yet submitted' along the bottom.

You can edit your voting card at any point while voting is open by clicking on 'Edit Card'. This will reopen the voting card with any previous votes cast.

If at any point you have submitted your voting card and wish to make a change while voting is still open, you can do so by clicking the **'Edit Card'** button and making the change required. Once you have completed your card, select the **'Submit Vote'** or **'Submit Partial Vote'** button.

At the closure of voting, a red bar with a countdown timer will appear at the top of the webcast and presentation screens advising the remaining voting time available to shareholders and proxies. Please make any changes required to your voting card at this point and submit your voting card.

Note: Registration for the AGM opens one hour before the meeting begins.

2. Ask a Question

Note: Only shareholders and proxyholders are eligible to ask questions.

You will only be able to ask a question after you have registered to vote. If you would like to ask a question, click on the 'Ask a Question' box at the top of the webpage or at the bottom of the webpage.





The 'Ask a Question' box will appear with two sections for completion (pictured right).

In the 'Regarding' section click on the drop down arrow and select from one of the following, which best relates to your question:

- General Business
- Resolution 1
- Resolution 2
- Resolution 3 etc.

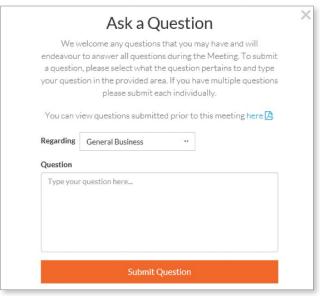
After you have selected your question category, click in the 'Question' section and type your question.

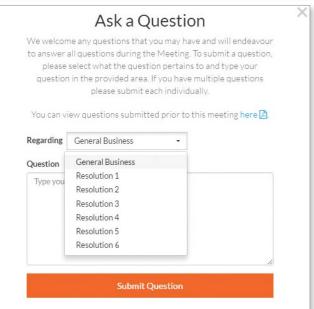
When you are ready to submit your question, click the **'Submit Question'** button. This will send the question to a Link Group representative. Note that the Chairman will give shareholders a reasonable opportunity to ask questions but not all questions are guaranteed to be addressed during the AGM.

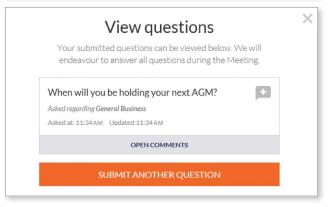
Once you have asked a question a 'View Questions' box will appear.

At any point you can click on 'View Questions' to see all the questions you have submitted. Only you can see your questions.

Note: You can submit your questions by this method once you have registered to vote. You can continue to submit questions up until the close of voting as announced by the Chairman during the AGM.





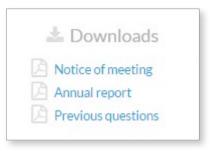


Navigating

3. Downloads

The Downloads section enables you to view the Notice of Annual General Meeting, Annual Report and any questions raised prior to the AGM.

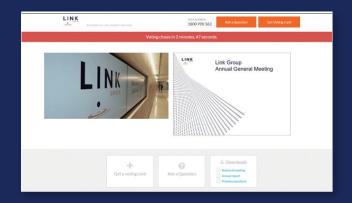
When you click on these links the files will open in a new tab in your browser.



Voting close

The Chairman will announce when voting will close during the AGM. At the closure of voting, a red bar with a countdown timer will appear at the top of the webcast and presentation screens advising the remaining voting time available to shareholders and proxies.

If you have not submitted your vote, please do so now.



Need help?

If you require any help using this system prior to or during the AGM, please call +61 1800 990 363 so we can assist you.